



GOVERNMENT COLLEGE KASARAGOD

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5.1 STUDENT SUPPORT

5.1.4 The institution adopts the following for redressal of student grievances including sexual harassment and ragging cases

Report of Grievance Redressal Mechanism

2018-2019

The Grievance Redressal Committee for the Academic Year **2018-19** with the following members was constituted via the Order from Principal, Govt. College, Kasaragod- Order No. B1/1141/2018, Dated 26/07/2018 : Dr. Hari Kurup K K, Dept. of Economics- Convener, Grievance Redressal Committee Sri Dr, Vinayan T., Dept. of History, Sri. Raju M. C., Dept. of physical Education, Sri. Gopinathhan Nair A. Dept. of Geology, Sri. Balakrishnan U, Dept. of Economics, Smt. Deepa K., Dept. of History, and Sri. Abdul Razak P., Dept. of Arabic. The committee decided to act efficiently in addressing the possible grievances that may be raised. The committee decided to work in cooperation with various cells and committees like College Council, Women Empowerment Cell, Anti-Sexual Harrassment Committee, Discipline Committee, Anti- Ragging Committee, Hostel Committee, Employees Redressal Cell etc. It was aimed at ensuring the timely redressal of grievances raised by the stakeholders of the college including the students and the staff.

During the year 2018-19, various types of grievances, complaints and demands were raised by both the students and staff of the college. A combined effort of various Cells and Committees could ensure the effective working of Grievances Redressal Mechanism in the college. A brief report on the history of Grievances Redressal Mechanism in the college during 2018-19 is given below.

A complaint regarding the misbehavior of some students were raised by Sreejisha, II BA English, Nafeesath Shama, II BA Economics, & Kairunnisa, II BA HHistory, via letters dated on 16- 7- 2018. Discipline committee was entrusted to do a detailed enquiry in to this matter and submit the report urgently. Discipline committee had arranged a meeting with the students concerned and measures were taken to solve their grievances.

Mohammed Arafath has raised a grievance on 2-8-2018 regarding the outsider's entry in to college campus even after the college functioning time. The college council held on 2 august 2018 took a decision to use the college gates by 6 pm. Also a meeting of students'



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representatives, college authorities & police was arranged to conduct an awareness on discipline related matters on 9-8-2018.

Savitha B., Research Representative, Kannada, raised a grievance regarding the lack of certain furniture in Research Scholars' room. College council entrusted Research Committee on 13 August 2023, to do the necessary so as to ensure the availability of the necessary furniture in Research Room.

Abhijith A K, SFI, Unit Secretary's letter dt.4-09-18 raised a grievance regarding the misuse of college's property. RUSA coordinator entrusted the college union chairman on 5 September 2018, to do all the necessary to protect college property with the help of college union.

Dr. Pushpalatha P, HoD Chemistry, has raised a demand for the class room facilities via submission dated 6-09-18. Principal entrusted the building and accommodation committee for urgent action.

Students of Computer Science made a request on 19 September 2018, for the reconstruction of computer science lab. The College Council communicated the matter to the building committee and urged them to initiate the renovation work urgently on 26 September 2018..

The Grievance Redressal Mechanism in Govt. College, Kasaragod could address various types of grievances of its stakeholders during the year 2018-19. These were related to academic matters, class room facilities, discipline issues and campus atmosphere in general. It is the cooperation of Students, PTA and the staff community that made the effective working of the Grievance Redressal Mechanism possible in the college during the year 2018-19.



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Report of Grievance Redressal Mechanism

2019-2020

The Grievance Redressal Mechanism in Govt. College, Kasaragod could address various types of grievances of its stakeholders during the year 2019-20. These were related to ragging, academic matters, election related issues, discipline issues and campus atmosphere in general. It is the cooperation of Students, PTA and the staff community that made the effective working of the Grievance Redressal Mechanism possible in the college during the year 2019- 20.

The Grievance committee was reconstituted by the College Council on 12/06/2019 with the following members: Dr. Hai Kurup K. K. (Convener) Sri Sajith Dhanapal (SS) , Dr. Vinayan. T., Sri. Raju M.C., Sri. Gopinath Nair A, Smt. Nija R., Sri. Abdul razak P., , Smt. Viji K,. The committee decided to ensure the cooperation of various cells and committees like Discipline Committee, Anti- Ragging Committee, College Council, Women Empowerment Cell, Anti-Sexual Harrassment Committee and Employees Redressal Cell is essential for the smooth functioning of the Grievance Redressal Committee for the Academic Year 2019-20. A brief report on the history of Grievances Redressal Mechanism in the college during 2019-20 is given below.

Mohammed Arfath. K.A., Unit President, MSF has raised a grievance concerning the delay in the Opening of canteen via letter dated 14-06-19. College council has intimated that the decision to open the canteen is already taken & canteen will function from 17-06-2019 onwards.

A grievance regarding the unclean toilets was raised by Ramya R. . Girl's in Charge, ABVP.

In a letter dated 09-07-19. College council had entrusted Senior Superintendent to take necessary action urgently for the maintenance of cleanliness in the college building and premises including toilets. In connection with it, a napkin Incinerator also was reinstalled in Ladies' Toilet

In a letter dated 30 August 2019, Muhammed Arfath.K.A. III BA Arabic, sought permission for organizing a Strike in relation with college union election. However, as per the Lingdho



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commission report no strike allowed after election declaration. So the Principal rejected the request for the strike note.

A submission by Dr. Hari Kurup K K, Convener, Grievance Redressal Cell brought to the attention of the Principal, the discipline related issues raised by Malayalam and Chemistry departments in October 2019. Following this, a Grievance Redressal cell's meeting was arranged to discuss measures to be taken to maintain peaceful atmosphere in the campus and the matters were reported via an enquiry committee report by convener Redressal Cell, dt. 31-10-2019.

Sreeroop E.K., II B. Sc Chemistry, had raised a grievance via a letter dated 19-09-2019 regarding the unrest in college and student clashes. College Council decided to suspend the students involved in violent clashes on 19-09-2019 during the period of enquiry, a committee is constituted to investigate the students' clash happened in the college. A Peace meet was arranged and a discussion was conducted so as to ensure a peaceful campus atmosphere on 23-9-2019.

Abhijith P V, I B Sc Geology, had submitted a request for the conduct of free PSC registration camp in the college on 12 December 2019. Principal contacted the Placement cell in the college in this regard. Principal then informed Abhijith P V, that the recruitment and the connected process are handled by the placement cell of the college and it had already started the registration drive.

A combined effort of various Cells and Committees could ensure the effective working of Grievances Redressal Mechanism in the college and various types of grievances, complaints and demands raised by both the students and staff of the college were properly redressed during the year 2019-20.



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Report of Grievance Redressal Mechanism

2020-2021

A joint effort of various Cells and Committees could ensure the effective working of Grievances Redressal Mechanism in the college. The Grievance Redressal Committee for the Academic Year **2020-21** was reconstituted and Dr. Hai Kurup K. K. was nominated as the Convener. A brief report on the history of Grievances Redressal Mechanism in the college during 2020-21, is given below.

Mariya mary Joseph, President (SFI) and Alan Joy Secretary (SFI) had raised grievance via a letter dated 15.6.2020. The students concerned mentioned the stress owing to the Covid related situation. The college council discussed the matter and decided to reduce the stress of the students in the context of online classes. Instruction to teachers to follow the timetable exactly and to limit the time span of live online classes to maximum 2 Hours a day.

The demand for Revision Classes were raised by students of various classes during the occasion of online/ Google meet interactions. The matter was reported at college council dated 29 October 2020. Following this, teachers were instructed to arrange revision classes and doubt clearance session for students.

The college council dated 09-01-2021, decided to send a request to municipality and national highway authorities to remove roadside shops in front of the college. A demand for the opening of the new canteen was raised in the college council meeting dated 19 January 2021. The council entrusted building committee to make arrangements for the inauguration of new canteen building.

The college council dated 22 February 2021, discussed discipline issues in the campus. To address the various grievances among conflicting student groups, the council decided to convene a meeting of student representatives, NCC and NSS officers and PTA representatives to ensure peaceful campus atmosphere.



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The College Council dated 1 March 2021, took initiatives to form an Internal Complaint Committee to conduct enquiries into sexual harassment complaints from students and staff. It was assumed that Internal Complaint Committee can effectively handle grievances regarding sexual harassment, if any such an issue arises.

The Grievance Redressal Mechanism in Govt. College, Kasaragod could address various types of grievances of its stakeholders during the year 2020-21. These were related to students' unrest, academic matters, election related issues and discipline issues. It is the cooperation of Students, Student organizations, NSS, PTA and the staff community that made the effective working of the Grievance Redressal Mechanism possible in the college during the year 2020-21.



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Report of Grievance Redressal Mechanism

2021-22

The Grievance Redressal Mechanism in Govt. College, Kasaragod could address various types of grievances of its stakeholders during the year 2021-22. There were grievances related to class room facilities, discipline issues and infrastructural requirements in general. It is the cooperation of Students, PTA and the staff community that made the effective working of the Grievance Redressal Mechanism possible in the college during the year 2021-22. The Grievance Redressal Cell was formed via Order No. B1/1065/2020/GCKSD Kasaragod, Dated:12.07.2021, with the following members: Dr. Anandkrishnan Kunholathillath (Convener), Sri Gopinathan Nair. A, Sri. Raju M.C., Sri. Vinayan T, Smt. Dhanusha K. K, Sri. Abdul Razak P& Smt. Sangeetha Issac.

The College Council dated 3 August 2021, reconstituted internal complaint committee with Dr. Mini P.V. as convener, and Dr. Vijayan K, Smt. Sreekala V P, Sri. Krishnan K, and Smt. Sreeja P.C. as staff representatives and Ms. Unnimaya, Mr. Amala and Miss. Anusree as student representatives. The committee was formed to conduct enquiries into sexual harassment complaints from students and staff.

The college council date 9 September 2021 formed a committee for the prevention of cast based discrimination in higher education institutes for students and teachers belonging to SC-ST& OBC. The committee had Smt. Sujatha S as the convener and Sr. Raju M.C., Sri Unnikrishnan, Sri. Balakrishnan U, Smt. Ashalatha, Sri Sreejith and Smt. Vineetha as members.

Following a suggestion in the college council, the council decided on 5 July 2021, to raise a grievance before the Superintendent of Police, regarding the roadside shops in front of the college. So it is to submit a request to SP to remove street vendors in front of the college to avoid crowding of vehicles. On the same day, the council decided to give a letter to unit secretary of the concerned students union to remove the flag posts in the college, since they often provoke dispute among different student organizations.



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College Council dated 4 December 2021, discussed the need for ensuring a differently-abled students friendly campus. As per reference Council Minutes 10-12-2021, it is also decided that Rs. 52000/- of the CDC of 2019-20 may be spent for the purchase of hardware for blind students.

During the year 2021-22, various types of grievances, complaints and demands were raised by both the students and staff of the college. A collective attempt of various Cells and Committees could ensure the effective working of Grievances Redressal Mechanism in the college during 2021-22.



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Report of Grievance Redressal Mechanism

2022-23

A joint effort of various Cells and Committees could ensure the effective working of Grievances Redressal Mechanism in the college during the academic year 2022-23. With reference to the order from Principal, Govt. Coege, Kasaragod, Order No: B1/1146/2022/GCKSD, Kasaragod Dated:23.07.2022 A Grievances Redressal Committee was formed in the college with the following members Dr. Sujatha A. V. (Convener), Sri. Ajidar, Ms. jessamine, Dr. Divya, Sri. Raju M.C. and Smt. Dhanusha K K. A brief report on the history of Grievances Redressal Mechanism in the college during 2022-23 is given below.

Pushpalatha P. , HOD, Chemistry., had raised a grievance on 6 June 2022, that the fan& tube-lights of chemistry classes were not functioning, properly. The request was brought to the attention of the Principal and the issue was resolved.

Aleemath Shamna. II BA Economics had raised a grievance in a letter dated 19 July 2022, regarding the inaccessibility of class rooms, since she is suffering from bone- disease. She requested to arrange a Classroom in the Ground floor for Common English Subject. A class room for in the Ground floor was immediately arranged in the ground floor of the main building (Room No. 31) by the Principal in consultation with the teachers of English Department for the convenience of the Student concerned.

A request was raised by the Students' Organization MSF Haritha on 26 July 2022, to install Sanitary Pad Box in the College for Girls students. The Principal entrusted the Women Cell of the College to do the necessary. Women Cell took initiatives and A Napkin Incinerator was installed in the two Ladies Toilet Blocks by November 2022.

College Council Dated 27- 2-2022, decided to include the following Student Representatives as members of Internal Complaints Committee: Deekshith P D(II BA Kannada), Sona V. S. (III B. Sc. Physics)& Niranjana S (II B. Com).




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Dr. Liyaquath Ali has raised a grievance on 2 November 2022, regarding the condition of Fans and electronic tubes in Arabic Class Rooms. The matter was brought to the attention of the principal. Principal PTA to solve the issues in connection with working condition of Fans and electronic tubes. With the financial assistance of PTA, the issue was resolved.

A grievance letter was submitted by Fraternity Students Movement on 04-08-2022. The letter raised demands for cleaning of campus, toilets, and a ramp for differently-abled students. Principal sought the assistance of the National Service Scheme in this regard. So the NSS volunteers took initiatives in constructing a ramp near the toilet in the auditorium for the differently-abled students. The work was started on 6 September 2022 and the same thing was inaugurated on 5-12-2022.

A grievance regarding the scarcity of drinking water was raised. There was also a students' unrest. The issue was discussed by the College Council dated 24-2-2023 and 28-2-2023. The College Council took measures to resolve this issue.

During the year 2022-23, various types of grievances, complaints and demands raised by both the students and staff of the college were redressed via the shared attempts of College Council, Discipline Committee and the forums like Women Cell.




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